# Immigration, Trade and Productivity in Services: Evidence from UK Firms

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October 1, 2015

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- For instance, the *content* of services may interact with immigrant knowledge about their origin country, above and beyond "network effects".
  - Knowledge of origin legal system (legal services), business culture (business services), consumer habits (marketing services)
  - May play a role with trade in goods as well, but much more peripherally

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    - Which may promote trade by making it easier for firms to overcome fixed trade barriers





#### **UK Exports of Goods and Services**

Source: Reuters EcoWin



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#### Model

2 Data

- Specification & Identification
- Results

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- Intermediate services are transformed into differentiated final services (associated with individual firms)
- and delivered to foreign customers located in countries x = 1, ..., X



## Model

For a firm with efficiency φ > 0 the total cost of delivering (exporting) its service to country *x* is

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- *p*/φ is the marginal production cost incurred in terms of a bundle of services not specific to *x* with price index *p*

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• The export cost parameters  $f_x$  and  $t_x$ :

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• where  $\theta > \sigma$ 

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• where  $\delta > 1$  is the top-tier elasticity across final services

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- A reduction in µ<sub>x</sub> reflects a positive x-specific immigration shock in the local labor market

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- Note that general equilibrium is a Rybczynski Effect

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- The relative importance of the General vs Bilateral Effect is decreasing in cultural distance and content

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Immigration from x reduces offshoring, and disproportionately offshoring to x Model Summary

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- Prop. 2 ("Bilateral export promotion effect"): Larger employment share of immigrants from a country promotes exports to that country
- Prop. 3 ("Bilateral import substitution effect"): Larger employment share of immigrants from a country reduces firm imports from that country (and other countries)



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- The Bilateral Export Promotion Effect of immigrants should be greater for services that have a strong country-specific component (e.g., cultural, linguistic, institutional)
- These effects should be stronger when there is a larger linguistic, cultural or institutional difference between countries



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- ► There are 29,160 TTWA-Sector-Country cells.



- Three UK datasets: ARD (firm survey, universe of large firms, agg. services trade), ITIS (services trade survey), QLFS (worker survey)
  - No Financial Services in ITIS
- ▶ Match ARD-ITIS by firm identifier (74% match by number, 99% by value)
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- Diversity Index:  $ImmDiv_{kt} = 1 \sum_{n=1}^{N} (ImmSh_{kt}^n)^2$







Figure 1. Share of foreign-born workers; top (travel-to-work) Areas



#### Figure 2. U.K. Services Exports and Imports by Service Type, 1999-2005

Thousands of UK Pounds

$$ln(y)_{iskt}^{n} = \phi_{i} + \theta_{t} + \xi_{jt} + \xi_{at} + \gamma_{t}^{n} + \beta_{1} ImmShr_{kt} + \beta_{2} ImmDiv_{kt} + \beta_{3} ImmShr_{kt}^{n} + \tau_{s}^{n} + \beta_{x} \ln X_{ikt} + \epsilon_{iskt}^{n}$$

- ▶ Unit of obs: service type *s* associated with firm *i* in TTWA (*a*)-Sector (*j*) cell *k* in year *t*
- y<sup>n</sup><sub>iskt</sub> is imports from or exports to country n
- ImmShr<sub>kt</sub> is the share of immigrants in cell k (minus country n)
- ImmDiv<sub>kt</sub> is country-of-birth immigrant diversity (minus country n)
- ImmShr<sup>n</sup><sub>kt</sub> is employment share of immigrants from country n
- ►  $X_{ikt}$  is a set of firm-level control variables;  $\phi_i$  and  $\theta_t$  are firm and year fixed effects
- $\xi_{it}$  and  $\xi_{at}$  are sector-by-year and TTWA-by-year fixed effects
- $\gamma_t^n$  is a destination-year fixed effect
- $\tau_s^n$  are service-type specific trade barriers
- ►  $H_0$ :  $\beta_1 > 0$  and  $\beta_2 > 0$  (Productivity Effect Prop. 1);  $\beta_3 < 0$  (Substitution Effect Prop. 2) or  $\beta_3 > 0$  (Export Promotion Effect Prop. 3)

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- Also: zeros (less of an issue)

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- Start with 1997 share of immigrants by country across cells (TTWA-Sector)
- Allocate future aggregate growth of immigrants by country (relative to UK population growth) to cells according to this distribution
- Construct IV for diversity index using these values

Dependent Variable: Log of Gross Value Added per Worker	(1)	(2)	(3)	(4)	(5)	(6)
		OLS			2SLS	
Immigrant Share Aggregate	1.4** (0.6)	1.2** (0.5)	1.1* (0.5)	1.1** (0.4)	0.7** (0.3)	1.8* (1.0)
Immigrant Diversity Index	1.3** (0.6)	1.4* (0.8)	1.7** (0.8)	1.1 (0.7)	1.1 (1.0)	1.2 (0.9)
Firm and Year FE	Yes	Yes	Yes	Yes	Yes	Yes
TTWA-Year FE	No	Yes	No	No	Yes	No
Sec-Year and TTWA-Year FE	No	No	Yes	No	No	Yes
Number of Observations	6930	6930	6930	6930	6930	6930
F-Statistic of first stage	33	21	12	33	21	12

#### Table 2. Immigrants and the Productivity of UK Firms
Without London

Dep. Variable: Log of Export Value	(1)	(2)	(3)	(4)	(5)	(6)
		OLS			2SLS	
Immigrant Share Aggregate	2.2*** (0.4)	2.1** (0.8)	2.5*** (0.8)	1.7*** (0.2)	3.6** (1.8)	1.5*** (0.2)
Immigrant Share Bilateral	8.1* (5.5)	10.1** (5.2)	10.4** (5.0)	6.2 (8.0)	8.9* (5.9)	9.3* (6.2)
Immigrant Diversity	-0.0 (0.1)	-0.0 (0.1)	0.0 (0.0)	-1.0* (0.5)	-0.7* (0.4)	-1.1* (0.6)
Service Barrier Index	-0.3* (0.2)	-0.6* (0.3)	-0.4* (0.2)	-0.5* (0.3)	-0.3 (0.3)	-0.5* (0.3)
Firm and Year FE	Yes	Yes	Yes	Yes	Yes	Yes
Sec-Year and TTWA-Year FE	No	Yes	No	No	Yes	No
Sec-, TTWA-, Dest-Year FE	No	No	Yes	No	No	Yes
Number of Observations	138,600	138,600	138,600	138,600	138,600	138,600
TTWA-Sec F-Stat (Agg, Bilat)	33, 49	21, 40	12, 23	33, 49	21, 40	12, 23

### Table 7. Immigrants and the Services Exports (Total and Bilateral) of UK firms

 Comparing our 2SLS estimates with existing immigrant-goods export elasticities

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  - ▶ Mean: 1.5%

### Bilateral Export Effect: Extensive Margin

Dependent Variable: Export Status Indicator (0,1)	(1)	(2)	(3)	(4)	(5)	(6)
		OLS			2SLS	
Immigrant Share Aggregate	0.12*** (0.03)	0.14* (0.07)	0.11** (0.04)	0.10** (0.03)	0.10* (0.05)	0.11* (0.05)
Immigrant Share Bilateral	0.32 (0.41)	0.04 (0.04)	0.22* (0.12)	0.27 (0.47)	0.03 (0.11)	0.11 (0.29)
Immigrant Diversity	0.02 (0.15)	0.14** (0.05)	0.03 (0.03)	0.14 (0.17)	0.12* (0.06)	0.11 (0.10)
Service Barrier Index	-0.22** (0.10)	-0.18* (0.10)	-0.33** (0.15)	-0.21* (0.11)	-0.14 (0.13)	-0.27* (0.14)
Firm and Year FE	Yes	Yes	Yes	Yes	Yes	Yes
Sec-Year and TTWA-Year FE	No	Yes	No	No	Yes	No
Sec-, TTWA-, Dest-Year FE	No	No	Yes	No	No	Yes
Number of Observations	138,600	138,600	138,600	138,600	138,600	138,600
TTWA-Sec F-Stat (Agg, Bilat)	33, 49	21, 40	12, 23	33, 49	21, 40	12,23

### Table 8. Immigrants and the Extensive Margin of Exports

Without London

### Table 5. Immigrants and Imports of Services (Offshoring) by UK firms

Dep. Variable: Log of Import Value	(1)	(2)	(3)	(4)	(5)	(6)
		OLS			2SLS	
Immigrant Share Aggregate	12.2*** (3.4)	11.3*** (3.8)	9.8*** (2.5)	9.7** (5.9)	7.4** (3.7)	7.3** (3.4)
Immigrant Share Bilateral	-5.1* (3.3)	-4.0** (2.7)	-4.8** (2.6)	-8.2** (4.4)	-4.9* (3.4)	-7.9** (4.4)
Immigrant Diversity	3.0** (1.6)	2.1* (1.3)	2.8** (1.4)	1.0* (0.5)	0.7* (0.4)	1.0* (0.5)
Service Barrier Index	-0.5*** (0.2)	-0.6** (0.3)	-0.6*** (0.2)	-0.5* (0.3)	-0.6* (0.4)	-0.6* (0.4)
Firm and Year FE	Yes	Yes	Yes	Yes	Yes	Yes
Sec-Year and TTWA-Year FE	No	Yes	No	No	Yes	No
Sec-, TTWA-, Dest-Year FE	No	No	Yes	No	No	Yes
Number of Observations	138,600	138,600	138,600	138,600	138,600	138,600
TTWA-Sec F-Stat (Agg, Bilat)	59, 40	43, 38	12, 23	59, 40	43, 38	12, 23





Technical-Financial	Legal & Related	Language-Human Resources
Financial Services Insurance Architectural Engineering Surveying Agricultural Mining Other Technical Computer & Information Services Research & Development Other Business Services	Legal Services Accounting & Auditing Property Management	Recruitment & Training Procurement Management Consulting Public Relations Advertising TV and Radio Services Cultural & Recreational Services Publishing Services Health Services Market Research & Polling

### **Table 1: Tradable Service Sectors Divided by Category**

# Bilateral Import Substitution by Service Type

Dep. Variable: Log of Import Value	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	2SLS: F Serv	inancial & Te ices	chnical	2SLS: Le	egal & Related	1 Services	2SLS: Language & HR Services		
Immigrant Share Aggregate	0.3*** (0.1)	0.3** (0.1)	0.3** (0.1)	7.3*** (2.7)	8.2* (3.2)	9.5*** (3.2)	11.2*** (3.7)	9.5*** (2.1)	10.8*** (2.2)
Immigrant Share Bilateral	-1.0 (1.0)	-0.8 (0.6)	-1.9 (1.2)	-10.8* (6.5)	-6.3** (3.2)	-14.2** (6.5)	-10.0** (5.1)	-6.0* (4.0)	-6.7** (3.3)
Immigrant Diversity	5.6** (2.9)	5.8** (3.1)	6.1* (3.9)	1.0** (0.4)	1.0* (0.6)	1.6* (0.8)	3.3* (1.7)	1.7** (0.7)	2.1* (1.0)
Service Barrier Index	-0.6** (0.3)	-0.6** (0.3)	-0.6** (0.3)	-1.0* (0.6)	-1.4* (0.8)	-1.1* (0.5)	-2.2*** (0.1)	-1.9*** (0.3)	-1.1** (0.4)
Firm and Year FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Sec-Year and TTWA-Year FE	No	Yes	No	No	Yes	No	No	Yes	No
Sec-, TTWA-, Dest-Year FE	No	No	Yes	No	No	Yes	No	No	Yes
Number of Observations	138,600	138,600	138,600	138,600	138,600	138,600	138,600	138,600	138,600
TTWA-Sec F-Stat (Agg, Bilat)	33, 49	21, 40	12, 23	33, 49	21, 40	12, 23	33, 49	21, 40	12, 23

#### Table 6. Immigrants and Imports of Services (Offshoring), by Service Type

## Bilateral Export Effect by Service Type

Dep. Variable: Log of Export Value	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	2SLS: F Serv	inancial & Te ices	chnical	2SLS: Le	gal & Related	l Services	2SLS: Language & HR Services		
Immigrant Share Aggregate	0.3*** (0.0)	0.2* (0.1)	0.3*** (0.0)	2.9*** (0.4)	2.0* (1.1)	2.0** (0.9)	1.9*** (0.7)	3.0* (2.1)	2.8*** (0.6)
Immigrant Share Bilateral	4.1* (2.9)	2.6 (2.8)	3.1* (1.8)	13.3* (7.6)	8.1*** (2.2)	12.1** (3.9)	4.2** (2.1)	5.0 (4.2)	2.9* (1.4)
Immigrant Diversity	-0.9 (0.7)	-1.0 (0.9)	-0.5 (0.6)	-1.1* (0.7)	1.1 (0.8)	2.0 (1.1)	-2.0 (1.8)	1.0 (0.9)	1.1 (1.0)
Service Barrier Index	-0.4 (0.3)	-0.7** (0.3)	-0.5* (0.3)	-1.5* (0.8)	-1.1** (0.5)	-1.5** (0.7)	-0.8*** (0.3)	-0.5* (0.3)	-0.7** (0.3)
Firm and Year FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Sec-Year and TTWA-Year FE	No	Yes	No	No	Yes	No	No	Yes	No
Sec-, TTWA-, Dest-Year FE	No	No	Yes	No	No	Yes	No	No	Yes
Number of Observations	138,600	138,600	138,600	138,600	138,600	138,600	138,600	138,600	138,600
TTWA-Sec F-Stat (Agg, Bilat)	33, 49	21, 40	12, 23	33, 49	21, 40	12, 23	33, 49	21, 40	12, 23

#### Table 9. Effect of Immigrants on Exports by Type of Service

### Bilateral Export Effect: Cultural Distance

Dep. Variable: Log of Export Value of Legal Services	(1)	(2)	(3)	(4)	(5)	(6)
	2SLS: Trade and Countrie	l Immigration wit	h Anglo-Saxon	2SLS: Trade an	d Immigration with ! Countries	ion-Anglo-Saxon
Immigrant Share Aggregate	2.2* (1.4)	0.7* (0.5)	1.1* (0.6)	4.6** (2.4)	2.7** (1.4)	4.4*** (2.0)

### Table 10. Immigrants and Exports of Legal & Related Services: Effect by Country Type

Immigrant Share Aggregate	2.2* (1.4)	0.7* (0.5)	1.1* (0.6)	4.6** (2.4)	2.7** (1.4)	4.4*** (2.0)
Immigrant Share Bilateral	5.2* (3.2)	5.5 (5.7)	3.9* (1.9)	9.8*** (3.1)	8.3*** (2.0)	11.1** (5.8)
Immigrant Diversity	0.2 (0.2)	0.0 (0.1)	0.1 (0.1)	1.2 (0.9)	1.3 (0.9)	2.2 (1.7)
Service Barrier Index	-0.4** (0.2)	-0.5* (0.3)	-0.3* (0.2)	-1.2** (0.6)	-1.0* (0.6)	-1.1** (0.5)
Firm and Year FE	Yes	Yes	Yes	Yes	Yes	Yes
Sec-Year and TTWA-Year FE	No	Yes	No	No	Yes	No
Sec-, TTWA-, Dest-Year FE	No	No	Yes	No	No	Yes
Number of Observations	138,600	138,600	138,600	138,600	138,600	138,600
TTWA-Sec F-Stat (Agg, Bilat)	33, 49	21, 40	12, 23	33, 49	21, 40	12, 23

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- and reconciled these facts with theory
- We find that the productivity effects of immigrants are important in explaining services trade
  - above and beyond bilateral network effects
- Furthermore, the bilateral effects operate differently in the case of services imports
  - Immigrants substitute for some bilateral services offshoring



# Productivity & Bilateral Export Promotion Effect -Non-London TTWAs

Back to Main

#### Table 7b. Immigrants and the Services Exports (Total and Bilateral) of UK firms Non-London TTWAs

Dep. Variable: Log of Export Value	(1)	(2)	(3)	(4)	(5)	(6)
		OLS			2SLS	
Immigrant Share Aggregate	3.1*** (0.7)	4.4** (2.1)	2.9** (1.5)	2.4** (1.2)	3.7* (1.9)	2.6** (1.3)
Immigrant Share Bilateral	13.1* (6.6)	13.6* (7.4)	9.5** (4.0)	8.3* (4.1)	11.0* (6.7)	8.5* (4.3)
Immigrant Diversity	-0.2* (0.1)	-0.1 (0.1)	0.0 (0.0)	-1.5 (1.5)	-0.6 (0.4)	-1.0* (0.5)
Service Barrier Index	-0.8** (0.3)	-0.5* (0.3)	-0.6** (0.3)	-0.6* (0.3)	-0.3 (0.4)	-0.4 (0.3)
Firm and Year FE	Yes	Yes	Yes	Yes	Yes	Yes
Sec-Year and TTWA-Year FE	No	Yes	No	No	Yes	No
Sec-, TTWA-, Dest-Year FE	No	No	Yes	No	No	Yes
Number of Observations	138,600	138,600	138,600	138,600	138,600	138,600
TTWA-Sec F-Stat (Agg, Bilat)	35, 40	15, 33	14, 21	25, 42	18, 34	15, 25

# Productivity & Bilateral Import Substitution Effect -Non-London TTWAs

Back to Main

Non-London TTWAs								
Dep. Variable: Log of Import Value	(1)	(2)	(3)	(4)	(5)	(6)		
		OLS			2SLS			
Immigrant Share Aggregate	11.2** (4.5)	8.3* (4.9)	14.8 (9.7)	8.6* (4.0)	6.4* (3.1)	11.3 (10.1)		
Immigrant Share Bilateral	-3.2** (1.3)	-3.8** (1.7)	-5.6* (3.3)	-3.2* (1.7)	-3.5* (1.7)	-4.9* (2.8)		
Immigrant Diversity	1.1* (0.6)	0.6* (0.3)	3.3* (1.6)	0.8 (0.5)	0.6 (0.4)	2.2* (0.9)		
Service Barrier Index	-0.3** (0.1)	-0.7* (0.3)	-0.2*** (0.0)	-0.3* (0.2)	-0.6* (0.3)	-0.2* (0.1)		
Firm and Year FE	Yes	Yes	Yes	Yes	Yes	Yes		
Sec-Year and TTWA-Year FE	No	Yes	No	No	Yes	No		
Sec-, TTWA-, Dest-Year FE	No	No	Yes	No	No	Yes		
Number of Observations	138,600	138,600	138,600	138,600	138,600	138,600		
TTWA-Sec F-Stat (Agg, Bilat)	35, 40	15, 33	14, 21	25, 42	18, 34	15, 25		

Table 5b. Immigrants and Imports of Services (Offshoring) by UK firms